

Robert Howard Shelvey MBCS CITP

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EDUCATION

- Seven GCSEs Sandwich Technology School
- City and Guilds Business Studies and Typing
- City and Guilds coding and programming
- Hands on Troubleshooting PCs Level 1 & 2 (IIR Technology)
- Report Writing, Communications Skills, Time Management (Pfizer)
- Supporting Systems Management Server (Barefoot)
- Administering Microsoft Windows NT4.0 (Barefoot)
- Supporting Microsoft Windows NT4.0 Core Technologies (Barefoot)
- Wise Installation System for Windows Installer (WISE)
- Regulatory Awareness Training (21 CFR Part 11 etc.). (Pfizer).
- Implementing & Administering Microsoft Windows Directory Services (Microsoft)
- Chartered member of the British Computer Society.

TECHNICAL SKILLS

- HTML, XHTML, XML, XSLT, CSS, RSS, JavaScript, AJAX., ASP, ASP.NET, VB.NET.
- VBScript, WPF, Silverlight, SQL Server, MySQL, Drupal, Microsoft SharePoint.
- FTP, IPSEC VPN, 802.11x, RAS, DSL Routers.
- High level of experience in Wise Package Studio.
- Some experience with CITRIX, Terminal Services, Linux Thinstation.
- In depth knowledge of Microsoft Windows NT, 2000, XP, Vista and Windows Mobile.
- Working level of experience with Linux (Ubuntu, Redhat and Xandros).
- High level of experience with Microsoft Desktop Virtualization and Sequencing.

WORK EXPERIENCE

2006–2008 Global Desktop Solutions Architect Pfizer Inc. Sandwich, UK.

- Created a managed desktop solution providing a consistent and secure desktop with streamlined support services to around 100,000 PCs globally throughout Pfizer.
- Developed innovative ASP.NET based desktop deployment solution supporting both XP and Vista. Includes ability for end users to self serve new builds, rebuilds, and migrations through their web browser.
- Developed and managed Drupal and Microsoft SharePoint CMS portals.
- Researched Microsoft Desktop Virtualization v4.2 and managed pilot in EMEA
- Researched Linux desktop alternatives and created Linux Thinstation terminal services client solution converting old desktop hardware into thin client workstations.
- Developed mechanism for managing Windows Vista driver sets as part of our Windows Vista managed desktop.
- Detailed understanding of Microsoft Office Suite.

2004–2006 Global Engineering Pfizer Inc Sandwich, UK.

- Global Technical Lead for setting global standards for the Procurement of IT Peripherals.
- EMEA Technical Lead for Deployment of Nortel VPN & Fiberlink RAS.
- UK Technical Lead for ADSL broadband provision for home working and sales staff (approximately 2000 installations).

1996-2004 Desktop Engineering Pfizer Inc Sandwich, UK.

- UK Technical Lead for Mobile Computing including Data Phones, Smart Phones, PDAs, 2.5G, 3G, Wi-Fi security and configuration.
- Software Packaging with WISE.
- Deployed Microsoft Windows 2000 & Office 2000 throughout Pfizer Europe.
- Designed and managed technical solution for Pfizer UK IT Training center. 4 class rooms (40 Machines) were kept updated and could be fully rebuilt within 20 minutes.
- 3rd line Support Windows NT4.0, 2000, XP.

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| 1994–1996 Senior Helpdesk Technician | Pfizer Inc | Sandwich, UK |
| <ul style="list-style-type: none">• Award for UK Helpdesk of the year from the Helpdesk User Group. (1996)• Support for Windows 95, 98, NT 3.51 & 4.0 clients. | | |
| 1992–1994 Helpdesk/PC Support Technician. | Pfizer Inc | Sandwich, UK |
| <ul style="list-style-type: none">• Support Microsoft Windows For Workgroups 3.11 | | |
| 1989–1992 Computer Operator/VAX VMS & PC Support | Pfizer Inc | Sandwich, UK |
| <ul style="list-style-type: none">• Responsible for Backups, Other Operations Tasks and LAN.• Support VAX Stations, VAXmate, VMS, DCL.• Support Microsoft Windows 2.11 & 3.0 | | |

ADDITIONAL INFORMATION

- Full clean driving license.
- Full British passport.
- Interests – Technology, Guitar, Financial Markets, Gardening and Travel.

REFERENCES

Available upon request.